

FAQ'S DEMOBIKE

What is the demobike?

The Demobike is an activity within the Sea Otter Europe festival that allows attendees to test different brands of bikes on specially designed circuits. It is an opportunity to experience first-hand the latest bike innovations in various categories.

What is the demobike schedule?

The Demobike schedule generally follows the festival opening hours. Please check the official website for more up-to-date information.

Which brands offer the demobike service?

Several leading brands in the cycling industry are participating in the Demobike. The specific brands can be found via the following link: <https://www.seaottereurope.com/demobike-en/>

Where are the brands located?

The brands that offer the Demobike service are located in designated areas within the festival grounds, with easy access to the test circuits.

How do I reserve a bike?

From 2th September you can reserve through our website for up to a maximum of 3 bikes (during the pre-booking period).

On the day of the festival go straight to the brand's stand. You must bring your ID (original Spanish national id. card DNI/Spanish foreigners' id. card NIE or passport), bike helmet, QR reservation. Once you have completed the tests, you can try as many circuits as you want, unlimited and free of charge.

What are the Demobike circuits?

The Demobike circuits include different routes adapted to different types of bikes and skill levels. These circuits allow you to test the bikes in real conditions representative of how you would use them. Click on the link to discover the circuits:

<https://www.seaottereurope.com/demobike-en/>

FAQ'S FESTIVAL

How can I get to the festival and where can I park?

The Sea Otter Europe festival takes place in Girona, and you can get there by car, public transport or bike. There are designated parking areas close to the venue. It is advisable to arrive in good time to avoid congestion and to secure a parking space.

You can get to the festival by car, bike, public transport or on foot, depending on your location. The official website provides detailed directions to facilitate your arrival.

<https://www.seaottereurope.com/es/como-llegar/>

Is there transport from the event to the city centre?

Yes, there will be a shuttle bus available. It is recommended to park in the car park provided by the organisers and use the shuttle bus, which will run in a circular route between the two points every 15 minutes.

(Shuttle bus every 15 minutes) Save yourself the hassle of trying to park!

What are the festival opening hours?

The festival opening hours on the Friday are from 12:00 to 19:30. On Saturday the festival starts at 09:00 and ends at 19:30. Lastly, on Sunday it starts at 09:00 and ends at 15:00.

Is entry free?

Yes, the entrance to the festival is free, although registration is required for access to the festival. Some activities, such as some sport events, require registration.

Which brands are exhibiting?

The brands exhibiting in 2025 will be announced on the official website nearer the time of the event. Leading brands in the cycling and mobility world are expected to participate. To consult the brands participating, please click the following link:
<https://www.seaottereurope.com/es/marcas-sea-otter-europe-2025/>

Is there Wi-Fi?

Yes, Wi-Fi is available in some areas of the festival. Details on how to connect to the Wi-Fi will be provided with the event information.

Is the event suitable for people with reduced mobility?

Yes, the festival is adapted for people with reduced mobility and offers appropriate access and special services.

Where can I see the programme?

The festival's full programme is available on the official website and also at the entrance of the event.

What services does the festival offer?

The festival has food courts, rest areas, toilets, parking, and other services to ensure a comfortable experience for all attendees.

Are there vegans/vegetarian options?

Yes, the festival has vegan and vegetarian options in the food court to attend to all guests.

How are the festival zones divided?

The festival is divided into different themed areas, including exhibition areas, Demobike areas, food courts, and sporting event areas. You can get a better overview of the areas by consulting the [Festival Map](#).

FAQ'S ACCREDITATIONS

How do I obtain my accreditation?

Accreditation for press, exhibitors or participants in sport events can be obtained by registering in advance on the festival website: <https://www.seaottereurope.com/get-your-accreditation/>

It is important to do so in advance to ensure entry.

FAQ'S SPORT EVENTS

Are there showers?

Yes, the festival usually provides showers for the participants of the sport events. The specific location and times will be indicated in the event programme.

Is there a cloakroom service?

No, there will be no cloakroom service for this edition.

Can I rent a bike for a sport event?

Yes, you can rent bikes. You will find the link on how to rent your bike on the website. It is advisable to book in advance due to the high demand during the festival.